

Member FDIC 814 Fourth Ave., Grinnell, IA 50112 (641)236-3174 1101 Court Ave., Marengo, IA 52301 (319)642-5511 5601 Merle Hay Rd., Johnston, IA 50131 (515)278-6300 205 Broadway St., Polk City, IA 50226 (515)984-6211

## Internet Banking Monthly Account Statement Viewing Service And Cancellation of Monthly Paper Statement Agreement

As used in this Agreement ("Agreement") governs use of the Grinnell State Bank Internet Banking Monthly Account Statement Viewing Service. As used in this document the words "you" and "your" refer to Grinnell State Bank's customer(s) and their use of the Service. The words "we" and "our" refer to Grinnell State Bank.

This agreement explains the terms and conditions governing Grinnell State Bank's Internet Banking monthly account statement service which are in addition to the terms and conditions already agreed by you when you opened an Internet Banking Account with us.

## **Terms and Conditions:**

- 1. Upon signing this form you hereby agree to cancel the paper delivery of your monthly periodic account statement, and begin viewing them through Grinnell State Bank's Internet Banking service.
- 2. It is recommended when accessing any account information via the internet, to operate your PC or device with current antivirus software protection. The PC or device you use to access your monthly statements will need to have the abilitiy to view PDF documents, because the Statements are in a PDF format. Statements may be saved directly to your computer or printed from your internet browser using the most current version of one of the following browsers: Microsoft Internet Explorer, Apple Safari(for use with MAC/Macintosh), Google Chrome, Mozilla Firefox, or Opera.
- 3. You understand by cancelling the delivery of your paper statement it is your sole responsibility to view your monthly account statement online through your Internet Banking account. The availability to view your monthly statement online will be based on your assigned statement cycle. (See below for your statement cycle information.) You will NOT receive an email or other notification when your statement is ready for viewing.
- 4. You understand by electing to view your account statement through your Internet Banking Account does not change the availability of viewing your daily account activity/transactions online in the same manner before you elected this Service. Your monthly account statement history will be available through your internet banking account for a period of (12) months.
- 5. You further agree and understand you are bound to notify Grinnell State Bank of any errors in your account statement in the manner specified in the "Error and Resolution Notice" provided to you.
- 6. You may request a printed copy of your paper statement by contacting us either in writing or by calling the address or phone number listed above. There will be a fee for this service. Please refer to the bank's "Miscellaneous Services" for this information.
- 7. You understand this agreement relates only to your monthly bank account statement. All other disclosures will continue to be delivered to you in paper form or until such time when we notify you of the option to receive them through your Internet Banking Account.
- 8. You agree to keep your email address information current for our records in order to notify you electronically; including keeping your physical mailing address and other contact information current and to notify us of any change for the times when we may need to communicate with you other than electronically.
- 9. You may withdraw your consent to view your monthly account statement by sending written notice to the address provided above or in person at either the Grinnell location at 814 Fourth Avenue, Grinnell, IA 50112; Marengo location at 1101 Court Avenue, Marengo, IA 52301; Johnston location at 5601 Merle Hay Rd, Johnston, IA 50131; Polk City location at 205 Broadway St, Polk City IA 50226. Upon withdrawal your monthly bank account statement will be sent in paper form to your address of record.
- 10. For "Simply Checking" Account customers <u>ONLY</u>, by withdrawing your consent to view your monthly account statement through internet banking and returning to paper account statement delivery, the Monthly Service Fee will increase by \$1.00.
- 11. Following termination of the internet banking account statement viewing service, a new agreement will be required to reinstate the service and to cancel receiving your paper statement.
- 12. You further agree to indemnify and hold Grinnell State Bank harmless from and against any and all loss, cost, damage, liability, or exposure (including reasonable attorney's fees) that we or you may suffer or incur as a result of the unlawful use, unauthorized use, or misuse, or misuse by any person of your account statement or Internet Banking Account.

BY SIGNING BELOW, YOU AGREE TO THE TERMS AND CONDTIONS OF THIS INTERNET BANKING MONTHLY ACCOUNT STATEMENT VIEWING SERVICE AND CANCELLATION OF MONTHLY PAPER STATEMENT AGREEMENT.

			Your assigned statement cycle is:
Customer Signature	Printed Name		32-1st Tuesday of the month 37-2nd Tuesday of the month 42-3rd Tuesday of the month
			47-4th Tuesday of the month 30-last business day of the month
Customer Signature	Printed Name	Date	(The statement cycle will end on this day)
Checking Acct #(s)	,Savings Acct #(s)		
Employee:			Note: Your statement will be available 1-2 business days after this time.